

8, 10 AND 12 HARLEY STREET

CORONAVIRUS (COVID-19) – UPDATE NOVEMBER 2020

The safety and wellbeing of our staff, practitioners and all those using our facilities has always been our highest priority. We have worked hard throughout the pandemic to protect all those who come into our buildings.

As a provider of Healthcare Services, we remain open but with strict protocols in place to ensure everyone is fully protected.

As the Government and Public Health England have made clear, Coronavirus is a particularly contagious disease that presents a very real risk of contamination and so we continue to take every precautionary measures to protect the health and safety of everyone.

Please be reassured that there has been no Coronavirus case linked to Ten Harley Street or Eighty Eight Rodney Street but we continue to add further layers of precautionary measures given that identifying, monitoring and containing the spread of the virus continues to be a challenge.

HOW WE DEAL WITH CORONAVIRUS

As soon as health authorities alerted us to the risk of Coronavirus we ensured we were well stocked in terms of essential hygiene products such as alcohol based hand sanitiser, appropriate hand soap and Protective Personal Equipment.

As a result, all of our facilities are adequately supplied and we encourage everyone to use these products and observe good hand hygiene at all times.

All those entering our building must wear a mandatory face covering and keep this on whilst in our facility.

Hand sanitiser stations are available throughout the buildings, as you enter the building and you can wash your hands in the WCs on all floors.

We only allow those with an appointment to enter the building and only one person per appointment unless you have special circumstance and a prior agreement or, you are a minor being accompanied by an adult. This is to ensure adequate physical distancing can be maintained.

If you are attending an appointment, your Practitioner will issue you with a leaflet informing you of the measures you must take prior to arriving at our facility.

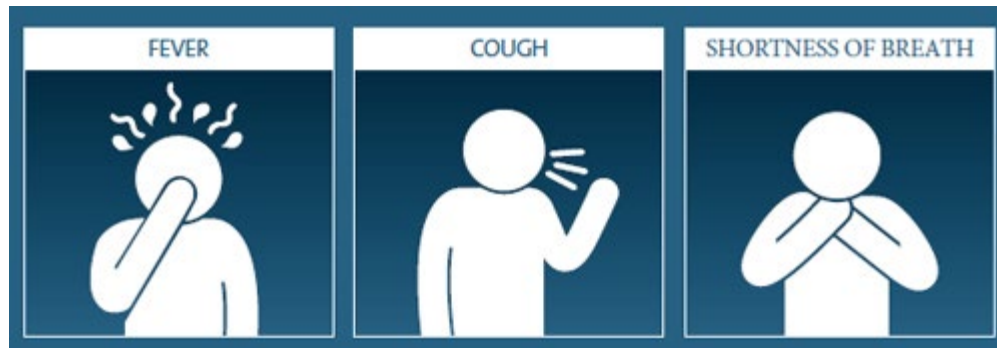
You can also print off these instructions [here](#)

**“GOOD HAND HYGIENE AND SAFE DISTANCING MEASURES
ARE THE MOST IMPORTANT WEAPONS IN OUR FIGHT AGAINST THE SPREAD OF
CORONAVIRUS”.**

VISITING OUR FACILITIES

If you have any of the symptoms associated with CORONAVIRUS please DO NOT attend your appointment.

Symptoms include the following but are not exclusive:



If you believe you have been in contact with someone who has been confirmed as having Coronavirus...

- Stay at home and avoid contact with others
- Contact NHS 111 – they will provide advice and next steps

If you develop any of the symptoms connected to Coronavirus, as shown above, please:

- Stay at home, and avoid contact with others for seven days from when your symptoms started
- Use NHS 111 online to check your symptoms
- Only ring NHS 111 if your symptoms become severe

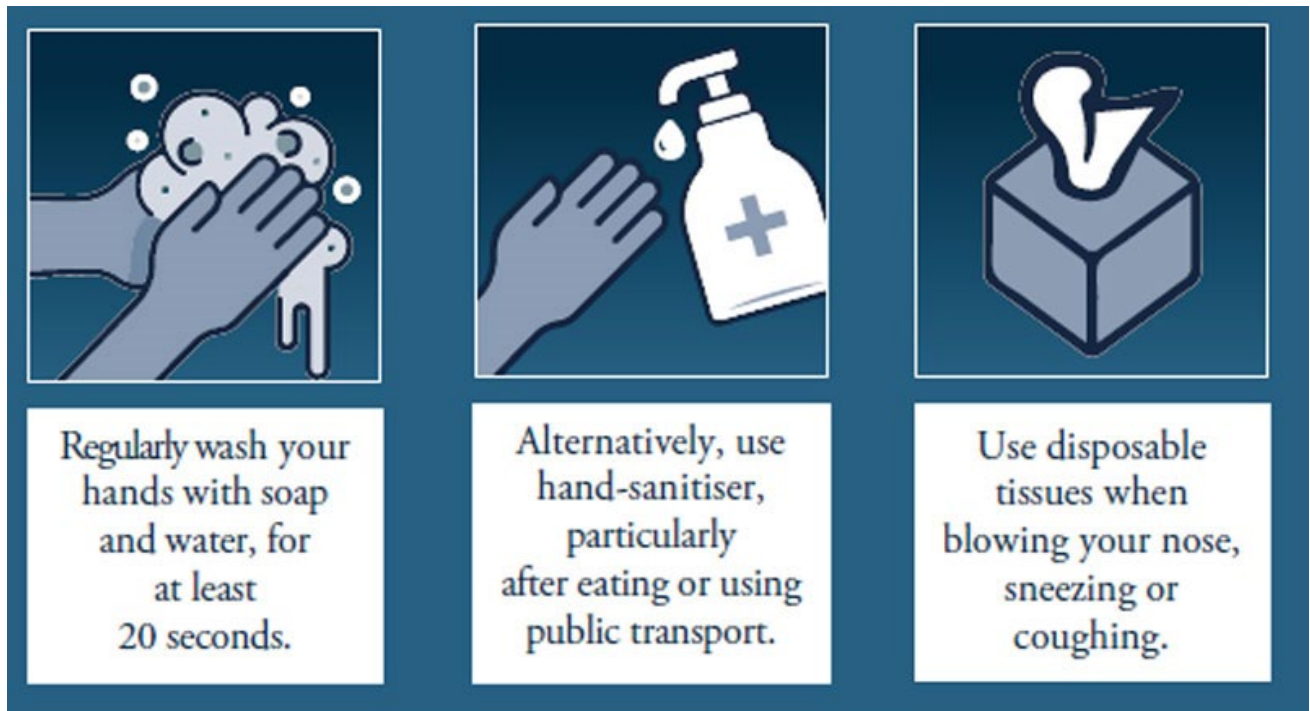
The NHS is the best place to seek advice and support if you believe you have Coronavirus and their Stay at Home Guidance provides advice and information on self-isolation.

If any of these three situations apply to you, or to a family member, to ensure the safety of other patients and our staff, please do not come to any of our buildings.

Instead, follow the advice provided above and inform the doctor or clinic who made your appointment that you are unable to make your appointment.

PRECAUTIONS

Whether you are in one of our buildings, at home or at work, we advise that you take the following additional precautions to reduce your risk of getting or spreading the Coronavirus .



PUBLIC INFORMATION

Public information notices have been displayed now for a number of weeks regarding the risk of the spread of Coronavirus and the steps we can all take to minimise this.

For the latest information on Coronavirus and how to minimise your risk of infection please go to the following websites:

<https://www.gov.uk/government/topical-events/coronavirus-covid-19-uk-government-response>

<https://www.nhs.uk/conditions/coronavirus-covid-19/>

The World Health Organisation also explains more about the virus and the precautions you can take to protect yourself in this short video link below.

<https://youtu.be/1APwq1df6Mw>

YOUR CO-OPERATION IS GREATLY APPRECIATED.